



THE DEBT RESOLUTION FORUM  
Promoting Professional Standards

# COMPLAINT FORM

The Debt Resolution Forum is committed to ensuring its members continue to practice to the highest standards of service and ethics within the debt resolution industry. Should you feel you have reason to complain because of any dispute or you think you have been unfairly treated by a member of the DRF, please complete the form below and return to us, with supporting documents by post or email.

Email: [complaints@debtresolutionforum.org.uk](mailto:complaints@debtresolutionforum.org.uk)

Address: Debt Resolution Forum, Third Floor, Nelson House, Park Road, Timperley, Cheshire, WA14 5BZ

Full Name: .....

Address: .....

.....

.....

Contact telephone number(s): .....

Email address: .....

Name of member company you are complaining about: .....

Please confirm if you have already formally complained to the member company: (please circle) Yes No

Please provide the reference number of your Account / Plan:.....

Today's date: \_\_ / \_\_ / \_\_ Date of complaint occurrence (approximate if needed): .....

Please provide here a brief description of the complaint you are making:

.....

.....

.....

.....

.....

.....

.....

Please advise us of the contact(s) at the member company whom you have spoken to about this complaint:

.....

